

Chris Lowe

From: [REDACTED] from Keyholder <[REDACTED]>
Sent: Monday 29 January 2024 12:56
To: Shani Gilbert
Cc: [REDACTED]
Subject: Re: [REDACTED]

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Shani, this is done.

[REDACTED]
Keyholder

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Chris Lowe

From: [REDACTED] from Keyholder <[REDACTED]>
Sent: Monday 29 January 2024 14:35
To: Shani Gilbert
Cc: [REDACTED]; Mairead Monaghan
Subject: Re: FW:

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Shani, please ask them to try again

[REDACTED]
Keyholder

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Chris Lowe

From: [REDACTED] from Keyholder <[REDACTED]>
Sent: Monday 29 January 2024 14:37
To: Shani Gilbert
Cc: [REDACTED]; Mairead Monaghan
Subject: Re: FW: Not able to register online

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Shani, they need to sign up or password recovery. Looks like they need to sign up

[REDACTED]
Keyholder

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Chris Lowe

From: Shani Gilbert
Sent: Wednesday 31 January 2024 15:33
To: [redacted] from Keyholder; [redacted]
Cc: [redacted] Mairead Monaghan
Subject: RE: Emails applicants receive

Hi [redacted]

Apologies for some reason your emails keep going into my junk folder.

[redacted]



An Ghníomhaireacht Forbartha Talún
The Land Development Agency



Shani Gilbert
Letting Property Manager
M: +[redacted] | [redacted]

The Land Development Agency
2nd Floor, Ashford House, Tara Street, Dublin, D02 VX67
T: +353.1.9103400 | www.lda.ie

From: [redacted] from Keyholder <[redacted]>
Sent: Tuesday, January 30, 2024 2:51 PM
To: Shani Gilbert <[redacted]>
Cc: [redacted]; Mairead Monaghan <[redacted]>
Subject: Re: Emails applicants receive

You don't often get email from [redacted] [Learn why this is important](#)

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Shani,

Here is the [redacted], but you can see all the content.

Thanks

[redacted]
Keyholder

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Chris Lowe

From: [REDACTED] from Keyholder <[REDACTED]>
Sent: Thursday 1 February 2024 15:25
To: Shani Gilbert
Cc: [REDACTED]; Mairead Monaghan
Subject: Re: Emails applicants receive

You don't often get email from [REDACTED]. [Learn why this is important](#)

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Hi Shani, just confirming that you got this ok?

[REDACTED]
Keyholder

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Chris Lowe

From: [REDACTED] from Keyholder <[REDACTED]>
Sent: Monday 29 January 2024 13:00
To: Shani Gilbert
Subject: Re: Emails applicants receive

You don't often get email from [REDACTED]. [Learn why this is important](#)

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi there,

Please see attached.

Thanks

Keyholder

O: +[REDACTED] M: +[REDACTED] E: [REDACTED]

www.keyholder.ie

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[REDACTED]
Keyholder

Powered by Intercom

Chris Lowe

From: [REDACTED] from Keyholder <[REDACTED]>
Sent: Thursday 1 February 2024 10:25
To: Shani Gilbert
Cc: [REDACTED]
Subject: Re: [REDACTED] - Keyholder

You don't often get email from [REDACTED]. [Learn why this is important](#)

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Hi Shani,

All of these users have registered on Keyholder apart from [REDACTED] Will keep an eye out for the that additional user and assign them when they register.

Thanks

[REDACTED]
Keyholder

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Chris Lowe

From: [REDACTED] <[REDACTED]>
Sent: Monday 29 January 2024 13:38
To: Lucia Kelly
Cc: Mairead Monaghan; Shani Gilbert
Subject: RE: reports

You don't often get email from [REDACTED]. [Learn why this is important](#)

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Hi Lucia,

Is it just that you want to know how many fall within that category? And the same for the other categories that you mentioned?

Thanks,

[REDACTED]

Keyholder

O: +[REDACTED] M: +[REDACTED] E: [REDACTED]

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On Mon, Jan 29 2024 at 12:47 pm, Lucia Kelly <[REDACTED]> wrote:

Thanks [REDACTED]

That's great. [REDACTED]
[REDACTED]
[REDACTED]

I'm available now for a call if suits or at 2.30pm

Regards

Lucia



Lucia Kelly
Senior Letting Manager
M: +[REDACTED] | [REDACTED]

The Land Development Agency
2nd Floor, Ashford House, Tara Street, Dublin, D02 VX67
T: +353.1.9103400 | www.lda.ie

From: [REDACTED] <[REDACTED]>
Sent: Monday, January 29, 2024 11:25 AM
To: Lucia Kelly <[REDACTED]>
Cc: Mairead Monaghan <[REDACTED]>; Shani Gilbert <[REDACTED]>
Subject: reports

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Hi Lucia,

Please see attached one [REDACTED] that I just ran from [REDACTED] for the 3 bedroom at Parklands only for the status of [REDACTED]. If you scroll to columns [REDACTED] and you can see the [REDACTED]. Can we have a call as soon as possible to discuss the next steps for this [REDACTED] to get you the info you need.

You can also see the [REDACTED].

Thanks,

[REDACTED]

Keyholder

O: + [REDACTED] M: + [REDACTED] E: [REDACTED]

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Chris Lowe

From: [REDACTED] <[REDACTED]>
Sent: Thursday 25 January 2024 15:04
To: Shani Gilbert
Cc: Mairead Monaghan
Subject: Re: Assessment status

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Hi Shani,

[REDACTED]

[REDACTED]

Keyholder

O: + [REDACTED] M: + [REDACTED] E: [REDACTED]

www.keyholder.ie

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On Thu, Jan 25, 2024 at 14:54:23, Shani Gilbert <[REDACTED]> wrote:

Hi [REDACTED]

[REDACTED]

[REDACTED]



An Ghníomhaireacht Forbartha Talún
The Land Development Agency



Shani Gilbert

Letting Property Manager

M: + [REDACTED] | [REDACTED]

The Land Development Agency

2nd Floor, Ashford House, Tara Street, Dublin, D02 VX67

T: +353.1.9103400 | www.lda.ie

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Chris Lowe

From: [REDACTED] <[REDACTED]>
Sent: Thursday 25 January 2024 12:21
To: Shani Gilbert
Cc: Mairead Monaghan
Subject: Re: Keyholder - instructions call

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Shani,

Sure, send me a Teams invite and I will join.

Thanks

Keyholder

O: +[REDACTED] M: +[REDACTED] E: [REDACTED]

www.keyholder.ie

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On Thu, Jan 25, 2024 at 12:15:42, Shani Gilbert <[REDACTED]> wrote:

Hi [REDACTED]

Would it be possible to have a call to go through how the [REDACTED] with the applicants?

[REDACTED] so would it be possible for 12:30, understand this is short notice so if not, I can do the afternoon.

We also want to confirm that when our name is [REDACTED] they do not have visibility of [REDACTED]?



An Ghníomhaireacht Forbartha Talún
The Land Development Agency



Shani Gilbert

Letting Property Manager

M: + [REDACTED]

The Land Development Agency

2nd Floor, Ashford House, Tara Street, Dublin, D02 VX67

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Chris Lowe

From: [REDACTED] <[REDACTED]>
Sent: Tuesday 23 January 2024 14:46
To: Shani Gilbert
Cc: [REDACTED]; Mairead Monaghan
Subject: RE: Keyholder - removing application

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Hi Shani,

I can join a zoom call with you now to run through this. I will start the call now on the following link.

[REDACTED]

Thanks,

[REDACTED]

Keyholder

O: +[REDACTED] **M:** +[REDACTED] **E:** [REDACTED]

www.keyholder.ie

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On Tue, Jan 23, 2024 at 14:42:35, Shani Gilbert <[REDACTED]> wrote:

Hi [REDACTED],

I'm free this afternoon so anytime until 4:30pm if you can let me know.



Shani Gilbert
Letting Property Manager
M: + [redacted]

The Land Development Agency
2nd Floor, Ashford House, Tara Street, Dublin, D02 VX67
T: +353.1.9103400 | www.lda.ie

From: [redacted] from Keyholder <[redacted]>
Sent: Tuesday, January 23, 2024 2:38 PM
To: Shani Gilbert <[redacted]>
Cc: [redacted] Mairead Monaghan <[redacted]>
Subject: Re: Keyholder - removing application

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▪

Hi Shani,

What time suits for a call?

Thanks

[redacted]

Keyholder

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▪

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Chris Lowe

From: [REDACTED] <[REDACTED]>
Sent: Tuesday 16 January 2024 16:53
To: Shani Gilbert
Cc: Mairead Monaghan
Subject: Re: [REDACTED]

You don't often get email from [REDACTED]. [Learn why this is important](#)

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Hi Shani,

[REDACTED]
[REDACTED].

Thanks

Keyholder

O: +[REDACTED] **M:** +[REDACTED] **E:** [REDACTED]

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On Tue, Jan 16, 2024 at 16:32:50, Shani Gilbert <[REDACTED]> wrote:

Hi [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



An Ghníomhaireacht Forbartha Talún
The Land Development Agency



Shani Gilbert

Letting Property Manager

M: + [REDACTED] | [REDACTED]

The Land Development Agency

2nd Floor, Ashford House, Tara Street, Dublin, D02 VX67

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Chris Lowe

From: [REDACTED] <[REDACTED]>
Sent: Wednesday 10 January 2024 10:44
To: Lucia Kelly
Cc: Mairead Monaghan; Shani Gilbert
Subject: RE: Application Process

You don't often get email from [REDACTED] [Learn why this is important](#)

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Hi,

All adjustments completed as requested.

Please check and let us know if there is anything else.

Thanks,

[REDACTED]

Keyholder

O: +[REDACTED] **M:** +[REDACTED] **E:** [REDACTED]

www.keyholder.ie

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On Wed, Jan 10, 2024 at 10:25:03, Lucia Kelly <[REDACTED]> wrote:

Hi [REDACTED]

[REDACTED]
[REDACTED]

Thanks

Lucia



Lucia Kelly
Senior Letting Manager
M: + [REDACTED] | [REDACTED]

The Land Development Agency
2nd Floor, Ashford House, Tara Street, Dublin, D02 VX67
T: +353.1.9103400 | www.lda.ie

From: Lucia Kelly
Sent: Wednesday, January 10, 2024 10:10 AM
To: [REDACTED]
Cc: Mairead Monaghan <[REDACTED]>; Shani Gilbert <[REDACTED]>
Subject: Application Process

Hi [REDACTED]

We are just doing some test applications for Parklands in advance of go live at 12 noon today.

[REDACTED]

[REDACTED]

[REDACTED]

Please advise once corrections are made so that we can retest.

Regards

Lucia



An Ghníomhaireacht Forbartha Talún
The Land Development Agency

Lucia Kelly
Senior Letting Manager
M: + [REDACTED] | [REDACTED]

The Land Development Agency
2nd Floor, Ashford House, Tara Street, Dublin, D02 VX67
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Chris Lowe

From: [REDACTED] <[REDACTED]>
Sent: Wednesday 17 January 2024 15:51
To: Shani Gilbert
Cc: Mairead Monaghan
Subject: RE: [REDACTED]

You don't often get email from [REDACTED] [Learn why this is important](#)

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Great, thanks

Keyholder

O: +[REDACTED] M: +[REDACTED] E: [REDACTED]

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On Wed, Jan 17, 2024 at 14:53:54, Shani Gilbert <[REDACTED]> wrote:

Hi [REDACTED]

That has been updated now.



An Ghníomhaireacht Forbartha Talún
The Land Development Agency



Shani Gilbert

Letting Property Manager

M: +[REDACTED] | [REDACTED]

The Land Development Agency

2nd Floor, Ashford House, Tara Street, Dublin, D02 VX67
T: +353.1.9103400 | www.lda.ie

From: [REDACTED] <[REDACTED]>
Sent: Wednesday, January 17, 2024 10:27 AM
To: Shani Gilbert <[REDACTED]>
Cc: Mairead Monaghan <[REDACTED]>
Subject: Re: [REDACTED]

You don't often get email from [REDACTED]. [Learn why this is important](#)

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Shani,

Can you update the property name so that it shows if it is a [REDACTED] Just makes it easier to see which one it is.

Keyholder

O: + [REDACTED] M: + [REDACTED] E: [REDACTED]

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On Mon, Jan 15, 2024 at 17:34:06, [REDACTED] <[REDACTED]> wrote:

Hi,

It is only [REDACTED] that need the [REDACTED] I believe. [REDACTED]

[REDACTED]

Thanks

Keyholder

O: + [REDACTED] M: + [REDACTED] E: [REDACTED]

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On Mon, Jan 15, 2024 at 16:29:23, Shani Gilbert <[REDACTED]> wrote:

Hi [REDACTED],

[REDACTED]

I have the [REDACTED] now for them.

Remind me do they need the development [REDACTED] or only [REDACTED]

[REDACTED]



An Ghníomhaireacht Forbartha Talún
The Land Development Agency



Shani Gilbert
Letting Property Manager
M: +[REDACTED] | [REDACTED]

The Land Development Agency
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Chris Lowe

From: [REDACTED] <[REDACTED]>
Sent: Tuesday 16 January 2024 14:04
To: [REDACTED]
Cc: [REDACTED]; [REDACTED]; [REDACTED]; Shani Gilbert
Subject: Re: [REDACTED] golive

You don't often get email from [REDACTED]. [Learn why this is important](#)

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Hi [REDACTED],

Can I send you a meeting link for 3.30pm?

Thanks

Keyholder

O: +[REDACTED] **M:** +[REDACTED] **E:** [REDACTED]

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On Tue, Jan 16, 2024 at 10:16:47, [REDACTED] <[REDACTED]> wrote:
Hey [REDACTED],

I have a meeting until 1.30 but I'm free anytime after that.

Regards,
[REDACTED]



[REDACTED]

From: [REDACTED] <[REDACTED]>
Sent: 16 January 2024 09:57
To: [REDACTED] <[REDACTED]>
Cc: [REDACTED] <[REDACTED]>; [REDACTED] e <[REDACTED]>; [REDACTED] <[REDACTED]>; Shani Gilbert <[REDACTED]>
Subject: Re: [REDACTED] golive

You don't often get email from [REDACTED] [Learn why this is important](#)

Hi [REDACTED],

We could speak at 12pm or 12.30pm if that suits?

Thanks,

[REDACTED]

Keyholder

O: +[REDACTED] **M:** +[REDACTED] **E:** [REDACTED]

www.keyholder.ie

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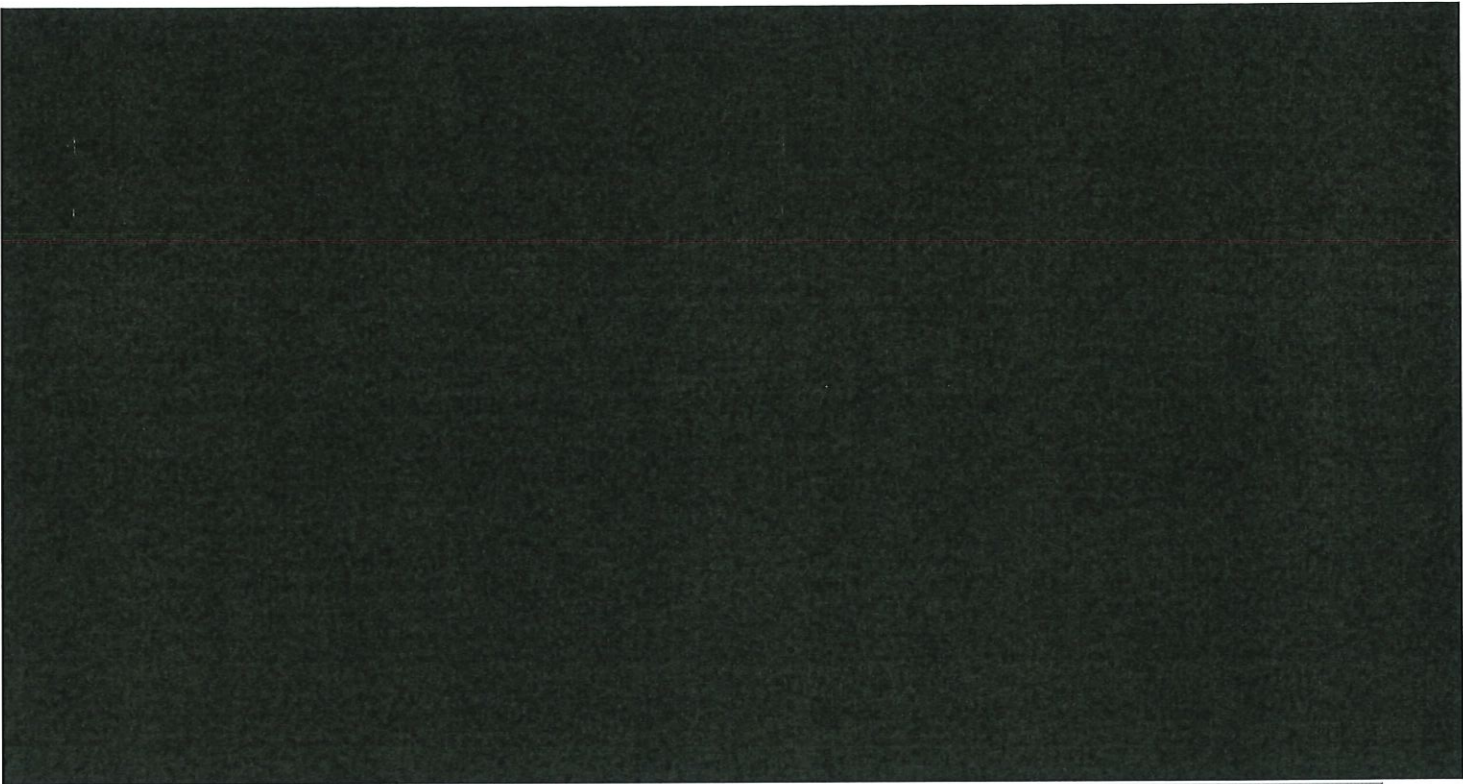
On Tue, Jan 16, 2024 at 09:11:00, [REDACTED] <[REDACTED]> wrote:

Hi [REDACTED]

Just to flag as well, [REDACTED].

Thanks,

[REDACTED]



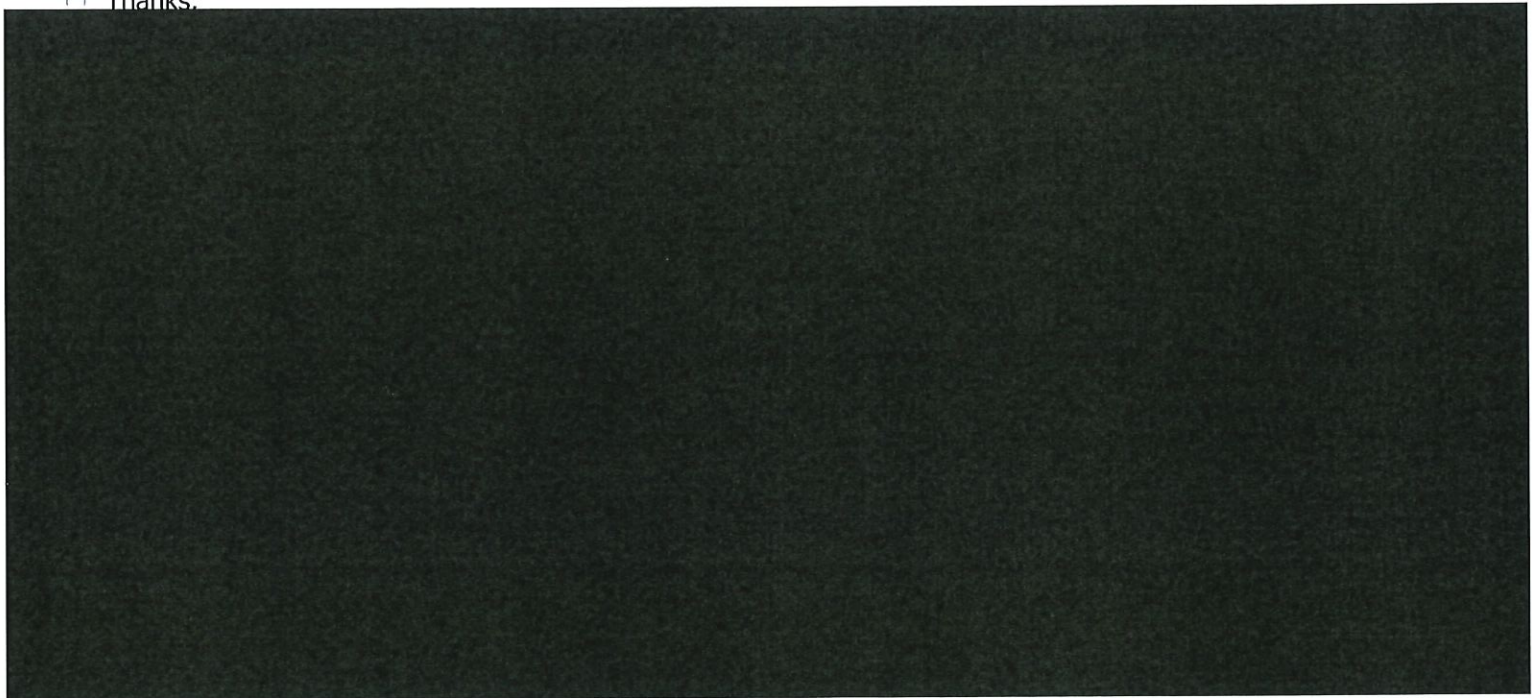
From: [redacted] <[redacted]>
Sent: 16 January 2024 09:04
To: [redacted] <[redacted]>; [redacted] <[redacted]>; [redacted] <[redacted]>
Cc: [redacted] <[redacted]>; Shani Gilbert <[redacted]>
Subject: Re: [redacted] golive

Hey [redacted],

Thanks for the email. Just cc'ing my colleague [redacted] as he has been in touch with Shani at the LDA [redacted]
[redacted]

[redacted] would you have 15-20 minutes this afternoon for a quick call?

Thanks.





From: [REDACTED] <[REDACTED]>
Sent: 15 January 2024 17:37
To: [REDACTED] <[REDACTED]>; [REDACTED] <[REDACTED]>; [REDACTED] <[REDACTED]>
Subject: Harpur Lane golive

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Dear all,

I can see that you have [REDACTED]

Please feel free to contact me directly with any queries and I can be reached on [REDACTED]

[REDACTED]
[REDACTED]

Kind regards,

[REDACTED]

Keyholder

O: +[REDACTED] **M:** +[REDACTED] **E:** [REDACTED]

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Chris Lowe

From: [REDACTED] <[REDACTED]>
Sent: Wednesday 17 January 2024 10:27
To: Shani Gilbert
Cc: Mairead Monaghan
Subject: Re: [REDACTED]

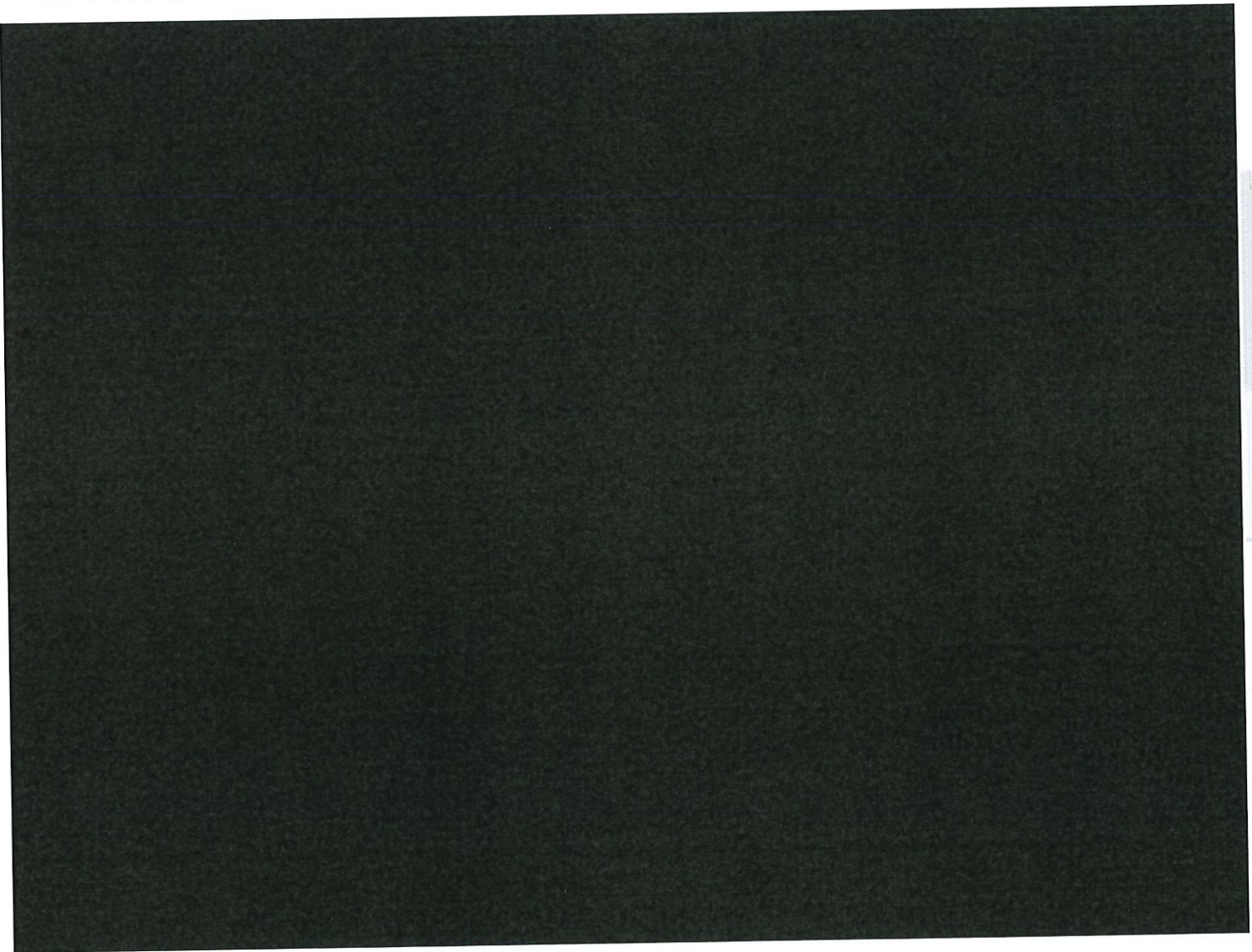
Follow Up Flag: Follow up
Flag Status: Flagged

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Hi Shani,

Can you update the property name so that it shows if it is [REDACTED]? Just makes it easier to see which one it is.



Keyholder

O: + [REDACTED] M: + [REDACTED] E: [REDACTED]

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On Mon, Jan 15, 2024 at 17:34:06, [REDACTED] <[REDACTED]> wrote:

Hi,

It is only [REDACTED] that need the [REDACTED] I believe. It is not needed for [REDACTED]

[REDACTED]
[REDACTED]

Thanks

Keyholder

O: + [REDACTED] M: + [REDACTED] E: [REDACTED]

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On Mon, Jan 15, 2024 at 16:29:23, Shani Gilbert <[REDACTED]> wrote:

Hi [REDACTED]

I

[REDACTED]

I have the development and property types setup on [REDACTED] now for them.

Remind me do they need the development [REDACTED] or only [REDACTED]



Shani Gilbert
Letting Property Manager
M: +[REDACTED] | [REDACTED]

The Land Development Agency
2nd Floor, Ashford House, Tara Street, Dublin, D02 VX67
T: [+353.1.9103400](tel:+35319103400) | www.lda.ie

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